

Ekous Cleaning and Maintenance Guide

Ekous range of products are extremely durable and require little attention to maintain their good looks. Light vacuuming on a regular basis will prevent dust build up and most marks can be cleaned with a mild detergent solution followed by rinsing and blotting. Stains should be dealt with according to the chart below.

- Before carrying out a proposed cleaning method, apply to a concealed section to endure it will not affect the adhesive or wall covering
- Avoid severe abrasion
- Vacuum to restore pile, but do not use a stiff brush

NB: We do not recommend using solvent based cleaners.

Stain	Treatment Guide	Stain	Treatment Guide
Blood	A C	Lipstick	B E C D
Burn/Scorch Mark	K	Mildew	C
Chewing Gum	I B D C	Milk	A E
Chocolate	B D C	Mud	B C
Cooking Oils	B D C	Nail Polish	A G
Crayon/Colour Markers	B D C	Oil	B D C
Drinks (cola, tea, juices, beer etc)	A C	Paint (water based)	A F C
Dust/Dirt	Vacuum, then J or C	Paint (oil based)	A H D C
Excrement	A C	Sauces	B C D
Grass	C	Shoe Polish	B C D
Grease	B D C	Urine	A C
Ink(ballpoint)	D E	Vomit	A C D
Ink (fountain)	A C	Wine	A Add Salt C
A	Mop up excess as soon as possible with a sponge or cloth		
B	Remove surplus with a knife edge or appropriate instrument		
C	Sponge with a solution of carpet shampoo working from well outside the stain in a circular motion towards the centre (this avoids spreading the stain). Sponge afterwards with clean warm water and mop up excess moisture with a clean dry cloth or sponge. Allow to dry then brush gently with a soft brush. If any stain remains, sponge with a solution of one part household bleach to six parts clear water. Thoroughly rinse after treatment.		
D	Lightly sponge with household dry cleaning fluid and blot. Apply sparingly, as the substance may have an adverse effect on the adhesive.		
E	Sponge with methylated spirits and blot dry.		
F	Lubricate the stain with glycerin or petroleum jelly.		
G	Apply nail polish remover, the nail polish remover should not include lanolin or be of a greasy nature.		
H	Sponge with turpentine (or substitute)		
I	Freeze with regular extractive carpet (if possible)		
J	Clean with regular extractive carpet cleaner (if possible)		
K	Use circular cutter and remove damaged portion. Re-glue new piece into place.		

Ekous offers the above recommendations in good faith, however, we cannot be responsible for unsatisfactory results arising from the proposed treatments.

Ekous recommends that you contact professional cleaning experts should you require further assistance with the cleaning and maintenance of our products.